

Welcome to Aberystwyth University!

We hope the following information will help you enjoy your stay with us.



24/7 Reception Service

Monday - Friday (9am to 5:30pm)

Penbryn Reception, Penglais Campus **01970 622777**

24 hours a day, 7 days a week

Campus Reception (by the main entrance to the university)

For urgent enquiries outside of office hours please call the 24/7 Helpline on **01970 622900**. Alternatively, you can use the telephone located in the entrance hall of your accommodation which will connect you straight through.



Departure

Please note that all rooms should be vacated and the key returned by 10:00am on the day of departure. Keys are to be returned to:

Penbryn Reception located on Penglais Campus



Sports Centre

As a visitor, you will have access to all of the excellent facilities and services provided by Aberystwyth University Sports Centre. In order to access the Sports Centre, you will need your 'Sports Pass' which will be available to collect when you check in.



Hospitality

We have a wide choice of restaurants and cafés on campus to suit all tastes from our award winning carvery in Tamed Da serving university produce, to Starbucks coffee! The Arts Centre has its own café as well as Ramen Noodle bar and if Pizza is your thing visit Nosh Da in the Students' Union. An extensive selection of sandwiches is available in all our outlets and we offer a delivery service via the Nosh Da app. Opening times for our catering outlets can be found on the following website:

www.aber.ac.uk/en/hospitality



Arts Centre

We're proud to have one of the largest Arts Centre's in Wales based at the heart of our main campus. During your time with us be entertained by our wide ranging artistic programme in drama, dance, comedy and music, or take in a film or exhibition to help relax and unwind. The Arts Centre is a perfect place to stop for something to eat and drink, and to spend some time looking for that perfect gift in one of our shops. Find out more at:

www.aberystwythartscentre.co.uk



Shops

We have a number of retail outlets on campus to enhance your stay. The Shop in the Students' Union stocks a range of groceries, household essentials, toiletries & stationary along with clothing and gifts. There is also a well-stocked Bookshop and Craft Shop in the Arts Centre building.



Fire Procedures

Full details of the emergency evacuation procedures are posted on the back of every bedroom door. Please take time to read them and familiarise yourself with evacuation routes.

Fire bell testing takes place every Friday. The alarm will only sound for a short period during the test. If the fire bell sounds continuously during this time, it is not a test and you must evacuate the building by the nearest evacuation route.



Laundry Facilities

Access to the laundry rooms can be obtained by using the fob issued to you upon arrival. They can be found in the following locations:

- Rosser, Block C
- Opposite Cwrt Mawr Hub

For guidance on how to use the laundry facilities please refer to the information posters located in each laundry room.



Bins

When you vacate your accommodation we would appreciate if you could take your rubbish with you. This can be disposed of in the bin stores located next to the Bunkhouse.



Parking

Car parking is available at the University free of charge providing a valid parking permit is displayed. If you have not already been sent a permit in advance, then one can be supplied from Penbryn Reception. Failure to display a permit or to park in the appropriate car park may result in a fine.



Smoking

The University operates a no-smoking policy in all buildings and immediately adjacent to entrances and windows. If you smoke, please stand at least 10 metres from buildings. Designated cigarette bins are allocated around Campus.



Wi-Fi

Wi-Fi is available on the campus. If you have a Higher Education log-on then you can use 'eduroam' network with your usual log-in details.

Connecting to The Cloud wireless service:

- Check your Wi-Fi is on
- Select **WiFi_Guest** from the list of wireless networks
- The Cloud's log in page should appear (if not, open a browser)
- Select **Get Online** or **Register Now**
- Choose **Free Cloud WiFi**
- **Already registered?** Enter your email address and password
- **New to The Cloud?** Click on Create an Account